Application/Control No. 09/973,430	Applicant(s)/Patent Under Reexamination HANCOCK ET AL.		
Examiner	Art Unit		
Jonathan G. Sterrett	3623	Page 1 of 4	

#### **U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-5,731,991	03-1998	Kinra et al.	702/186
*	В	US-6,484,063	11-2002	Liou et al.	700/98
*	С	US-5,526,257	06-1996	Lerner, Sam	705/10
*	D	US-5,090,734	02-1992	Dyer et al.	283/67
	E	US-			
	F	US-	*1		
	G	US-			
	Η	US-			
	1	US-			
	J	US-			
	К	US-			
	٦	US-		•	
	М	US-			

### FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name .	Classification
	N					·
	0					
	Р					
	Q				/	
	R					·
	S					
	Т	·				

### **NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	UI	Schoneker, David R; "Changing the supply-chain controls for excipients—Part 1: The IPEC-Americas "Certificate of Analysis guide for bulk pharmaceutical excipients", June 2000, Pharmaceutical Technology, Vol. 24, Iss. 6, p.42, ProQuest ID 55656380.
	٧١	Stewart, Doug; "Suspicious for a living / behind the scenes with bumper bashers, dishwasher debunkers, chocolate chip chompers and condom demolition experts – the folks who test products for Consumer Reports", Oct 1993, San Francisco Chronicle, Calif; p.7.
1	wı	"General Motors Supplier Development – General Procedure: Evaluation and Accreditation of Supplier Test Facilities GP10", Published by GM's Supplier Development Administration, GM1796, February 1990, pp.1-19.
	ХI	"Welcome to the Performance Measurement Group, LLC", www.pmgbenchmarking.com, web.archive.org webpage of October 6, 2000, pp.1-4, web.archive.org/web/20001006043000/www.pmgbenchmarking.com/ps_pdbs_faq.html.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Application/Control No. 09/973,430	Applicant(s)/i Reexamination HANCOCK E	on
Examiner	Art Unit	
Jonathan G. Sterrett	3623	Page 2 of 4

#### **U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	Α	US-			
	В	UŚ-			
	С	US-			
	D	US-			·
	Е	US-			
	F	US-			
	G	US-			
	Н	US-			
	ı	US-			
	J	US-			
	К	US-			
	L	US-			
	Δ	US-			

### FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	P					
	Q					
	R					
	s					
	Т		_	·		

### **NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	υ2	Anonymous, "QS-9000 (quality system model for the automotive industry), June 1995, Automotive Engineering, v103, n6, p61(5), Dialog 08017736 17329822.
	v۷	Handfield, Robert B; Ragatz, Gary L; Petersen, Kenneth J; "Involving Suppliers in New Product Development", Fall 1999, California Management Review, Berkeley, Vol. 42, Iss. 1, p. 59(24), ProQuest ID 46827562.
	w۲	Foti, Ross; "CERP: Helping Foundaries identify routes to reduced air emissions", Dec 1999, Modern Casting, Des Plaines, Vol. 89, Iss. 12, p21(4), ProQuest ID 47668792.
	x٦	Olsen, Bill; "Bottlers Sharpen Spears for San Diego Cola War", May 1985, San Diego Business Journal, Vol. 5, Iss. 37, Sec. 1 p. 1, ProQuest ID 6226420.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Application/Control No.

09/973,430

Examiner

Jonathan G. Sterrett

Applicant(s)/Patent Under
Reexamination
HANCOCK ET AL.

Page 3 of 4

### **U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A.	US-			
	В	US-			
	ပ	US-			
	D	US-			
	Е	US-			
	F	US-			
	G	US-			
	H	US-			
	1	US-			
	J	US-			
	ĸ	US-			
	L	US-			
	М	US-			

### FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	α	,				
	R					
	S					
	Т					

### NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	υ <b>3</b>	Rogers, Hank; "Benchmark your plant against TQM best-practices plants", May 1998, Quality Progress, Vol. 31, Iss. 5, p.51(5), ProQuest ID 29287206.
	<i>y</i> 3	Avery, Susan; "Supply Chain Management at Otis reins in global spending", June 1, 2000, Purchasing, Boston, Vol. 128, Iss. 9, p.53(6), ProQuest ID 55348101.
	wζ	O'Neal, Charles, "Concurrent Engineering with early supplier involvement: A cross-functional challenge", Spring 1993, International Journal of Purchasing and Materials Management, Tempe, Vol. 29, Iss. 2, p. 2(8), ProQuest ID 590042.
	x⟩	Hjorth-Andersen, Chr.; "The concept of quality and the efficiency of markets for consumer products", Sept 1984, Journal of Consumer Research, 11, 2, ABI/INFORM Global, p.708.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Application/Control No.

O9/973,430

Examiner

Jonathan G. Sterrett

Applicant(s)/Patent Under
Reexamination
HANCOCK ET AL.

Page 4 of 4

### **U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	Α	US-			
	В	US-		·	
	С	US-			
	D	US-			
	Ε	US-			
	F	US-		1	
	G	US-			
	Н	US-			
	ı	US-			
	J	US-	·		
	К	US-			
	L	US-			
	М	US-			

### FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	ο					
	R					
	S					
	Т					

### **NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	υĄ	Squires, Paula Crawford; "If People Use It, Consumers Union Tests It Tour Provides Meeting Highlight for Faithful Magazine Subscribers", Oct 23, 1994, Richmond-Times Dispatch, p.E-1, ProQuest ID 613856861.
	A	Ulrich, Karl T; Pearson, Scott; "Assessing the importance of design through product archeology", Mar 1998, Management Science, Linthicum, Vol. 44, Iss. 3, p. 352(16), ProQuest ID 28581239.
	wA	Dowling, Tim; "Consumer: Breaking Point. Welcome to the extraordinary world of product testing", Sep 2000, The Guardian, Manchester UK, p.14, ProQuest ID 59695973.
	x٩	Olshavky, Richard W.; Rosen, Dennis L.; "Use of Product-Testing Organizations' Recommendations as a Strategy for Choice Simplification", Summer 1985, The Journal of Consumer Affairs, 19, 1; ABI/INFORM Global, p.118.

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.